**Refund Policy**

Once an order is placed then it is very unlikely that it can change because once the order request is made then it is directly sent to warehouse database systems and it takes only a few moments for it to get confirmed. So you should always research well on any particular product that has caught your eye.

If you wish to return the item you just received simply because it was not what you expected or it was in a damaged condition then you should contact our customer support center within 7 working days to make the return of the product possible. Once the product is returned then you will be asked if you wish to shop for something else in place of it or you want a return of your amount.

In case if you wish your amount to be returned then we will use the same method to send back the money which you used to place the order. If you used your debit/credit card then we will request your bank to reverse the amount and the time which it takes to process the transaction depends on the bank that is normally up to 7-15 working days.

Every time you make your mind to return the product then it should be a valid claim otherwise your request will not be entertained. Therefore, before making any such claim you should include the following details to show us that there is really something wrong with the order you received:

1. Order ID
2. Images of damaged parts
3. Why you returned it.

Upon receiving this we will analyze it properly and will send you a notification email in which we will tell you the whereabouts of how we are dealing with this request. It is found to be all genuine then yes we will be returning your money or make the changes in order just according to your wish. And all the charges will be paid by the company and you won’t have to pay a single rupee in this return process.